

Safe-T-Beam® Self-Diagnostic Troubleshooting

Source (Red LED)	Sensor (Green LED)	Indicated Condition	Required Action
On	On	Normal Operations	None Required
Off	Off	1. Power head not powered 2. Wiring from power head bad	1. Check breakers, fuses, plugs 2. Check wiring for obvious shorts
Off	On	1. Wiring to source missing or bad 2. Power has been interrupted	1. Check wiring 2. Remove power and reapply
2 Blinks, pause (repeat)	On	1. Beam not aligned 2. Beam obstructed 3. Sensor defective	1. Check alignment 2. Check for obstruction 3. Call Customer Service
2 Blinks, pause (repeat)	Off	1. Wire to sensor missing or bad 2. Sensor defective	1. Check wiring 2. Call Customer Service
3 Blinks, pause (repeat)	On	1. Sensor receiving interference	1. Attempt to determine source of interference 2. Call Customer Service
4 Blinks, pause (repeat)	On	1. Source not sending pulses 2. Source defective	1. Call Customer Service 2. Call Customer Service

Note: If an operating problem exists and cannot be rectified, the door can be closed if you:

- 1) Disconnect the STB system from the operator
- 2) Hold wall control button down until door is closed (Remote Control & wireless keypad will not work without STB)

QUESTIONS???

Please contact us and we will be happy to assist you.

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